

Frequently Asked Questions

Why are we conducting this survey?

LOTT is required by federal and state law to identify all businesses and organizations that may be subject to Sewer Ordinance Regulations and to characterize the nature and volume of any pollutants discharged to the sewer system. LOTT adheres to this regulation by requiring certain businesses and organizations that discharge (or may discharge) non-domestic wastewater to the system to complete a Nonresidential Wastewater Survey.

Who should take the survey?

Businesses and organizations that either discharge or have potential to discharge wastewater to the sewer system – other than from restrooms, showers, or washing machines – are required to take this survey. The answers will help determine whether additional authorization, such as a discharge permit, is needed.

What happens if I don't complete the survey?

Completion of the survey is a condition of initial and continued sewer service, and failure to complete the survey is a violation of your city's municipal code. Violations are handled with progressive enforcement, ranging from informal warnings to discontinuation of water service.

What if I don't know the answer, or if the question does not apply to my business?

Please complete all portions of the survey. Do not leave blanks. If any portion of this survey does not apply to your business, then write "N/A" and a short explanation as to why that section does not apply. "I don't know" is also an acceptable answer.

What happens after I submit my survey?

LOTT will review completed surveys and may contact you if additional information is needed. Businesses that need permits or formal authorization to send nonresidential wastewater to the sewer may also be required to complete a Wastewater Discharge Permit application. LOTT may also provide you with Best Management Practices (BMPs) that detail industry specific methods to manage your waste stream(s).

To help keep our environment clean, LOTT will continue to identify businesses and organizations that may be subject to federal, state, and local regulations. We appreciate your cooperation in completing this important survey.

For additional questions about the survey or LOTT's Pretreatment Program, email the LOTT Clean Water Alliance at pretreatment@lottcleanwater.org.



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